



## **Solder Connection Management Policies**

The Solder Connection implements an Integrated Management System that has been designed to comply with the requirements of:

- ISO 9001: 2015
- ISO 14001: 2015

This system is approved by the undersigned and supported by all our employees. The controls and procedures detailed in the system are consistently followed and are subject to yearly reviews and improvements using feedback information and audit findings. We are committed to a process of continual improvement in fulfilling all these policies.

### **Quality Policy**

Directors and Managers are responsible for the implementation of the Quality Assurance Procedures and all team members are individually responsible for the quality of goods and services supplied to customers. Orders and enquiries are checked on receipt for feasibility to complete the order to a satisfactory standard. During procurement and supply of products each stage is monitored carefully by our team members to ensure compliance with the customer's order. Each order is subjected to a final inspection prior to despatch to ensure the quality of the goods and the completeness of the order. Management are continually striving to make improvements to all business processes to ensure Customer and Employee satisfaction and have an open-door policy for any suggestions.

### **Environmental Management Policy**

The Solder Connection Ltd has defined the organizations Environmental Policy to be in line with its Environmental Management system.

- The company had made a commitment for continual improvement and to further reduce all waste streams as well as to prevent and control all aspects of pollution.
- The organisation will comply with all applicable legal requirements relating to its potential environmental impacts.
- All procedures relating to this policy will be documented, implemented and maintained.
- The management will ensure that this policy has been communicated to all employees.

All interested parties can view the Environmental Policy on the company website.